

Before moving forward with the sample request process we like to outline expected lead times and requirements. Our average lead times for custom samples are 10 working days, however this can vary for certain techniques and does not include shipping or delivery times. It is important for us to know intended use of the glass in the initial production stages, will it be visible from one side or two, what levels of opacity are needed, where and how the glass being installed.

Samples are created in approximate sizes of 12"x12" or 6"x6", however sizes can vary depending on polishing and other finishing techniques. If you require a very specific size please let us know along with the intended use of the sample (ie. for a mock-up or other finished uses), additional charges may apply.

We understand that sometimes artwork or colours need to be revised or adjusted in order to perfectly achieve the effect you were after. We do our best to accommodate these requests however we charge additional fees for revisions.

Back Painted

- Sample production lead time: Up to 15 business days (not including shipping or delivery)
- Glass type and thickness
- When indicating colour, please reference a standard system such as RAL, Pantone, Benjamin Moore, Sherwin Williams or Dulux.
- If you are in rush for a back painted glass sample we recommend taking your preferred paint chip colour and layering behind the specified glass. If you are in need of float glass to achieve this effect, we are happy to provide with you some in 4 business day.

Printed

- Sample production lead time: 10 business days (not including shipping or delivery)
- Glass type and thickness
- Finished, full-scale, print-ready, CMYK, PDF
- Visible from 1-side or 2-side
- Indication of opacity, translucency, or transparency
- Percentage of opacity
- If laminated, interlayer colour, opacity and material; EVA, SGP, Liquid

Laminated

- Sample production lead time: 10 business days (not including shipping or delivery)
- Glass type and thickness
- Type of lamination: EVA, SGP, Liquid
- Colour reference
- Opacity reference

Etched, Carved and Patterned Mirror

- Sample production lead time: 10 business days (not including shipping or delivery)
- Glass type and thickness
- Surface which technique will be applied
- Finished vector artwork
- Indication as to which sections will be removed or etched
- Patterned Mirror:*
- Visible from one side or two sides
- Is the sample being laminated or back painted

**Areas in which mirror is no longer visible will have slight frosted look*